

Somerset Pharmaceutical Needs Assessment **2022-25**

Somerset Health and Wellbeing Board

ANNEXE 10 WEST MENDIP PRIMARY CARE NETWORK AREA

1.1 West Mendip

1.1.1 Overview

The West Mendip Primary Care Network Area is in the north of the county, with most of the population in the major towns of Glastonbury and Street, and the City of Wells. It stretches from the boundary with North Somerset, in the Mendip Hills to the lowlands of the Somerset Levels.

Health need is taken from the [West Mendip PCN profile \(March 2022\)](#) which should be considered part of the Somerset PNA 2022.

1.1.2 Context for health – Population, Children and Adults

Table 1: Population Structure

Age and Sex	PCN	Somerset
0-15	17%	18%
16-64	57%	58%
65+	26%	25%
Female	52%	51%
Male	48%	49%

Table 2: Example indicators of children's health

Health Visiting	PCN	Somerset
BF 6-8 Weeks	60%	54%
Good 2-2.5y development	47%	55%
Universal Partnership Proportion	2%	2%
Universal Plus Proportion	13%	9%
Universal Proportion	69%	66%

Table 3: Selected indicators of adult health

Prevalence (QOF Registers)	PCN	Somerset
Any long-term condition (16+)	58%	55%
Hypertension	17%	17%
Smoking	16%	17%
Obesity	10%	12%
Asthma	7%	7%
Diabetes	7%	7%
CKD	5%	5%
Cancer	4%	4%
CHD	4%	4%
Atrial fibrillation	3%	3%
Depression	2%	2%
Stroke	2%	2%
COPD	2%	2%
Osteoporosis	1%	1%
Heart Failure	1%	1%
Mental Health	1%	1%
Dementia	1%	1%
Rheumatoid Arthritis	1%	1%
Epilepsy	1%	1%
PAD	1%	1%
Learning disability	0%	1%

The population structure of West Mendip is similar to the county as a whole, as are the health needs of the adult population. The picture for children is mixed, with good

proportions for breastfeeding but a low proportion of 2 to 2½ year-olds reaching a good level of development.

Location of Services

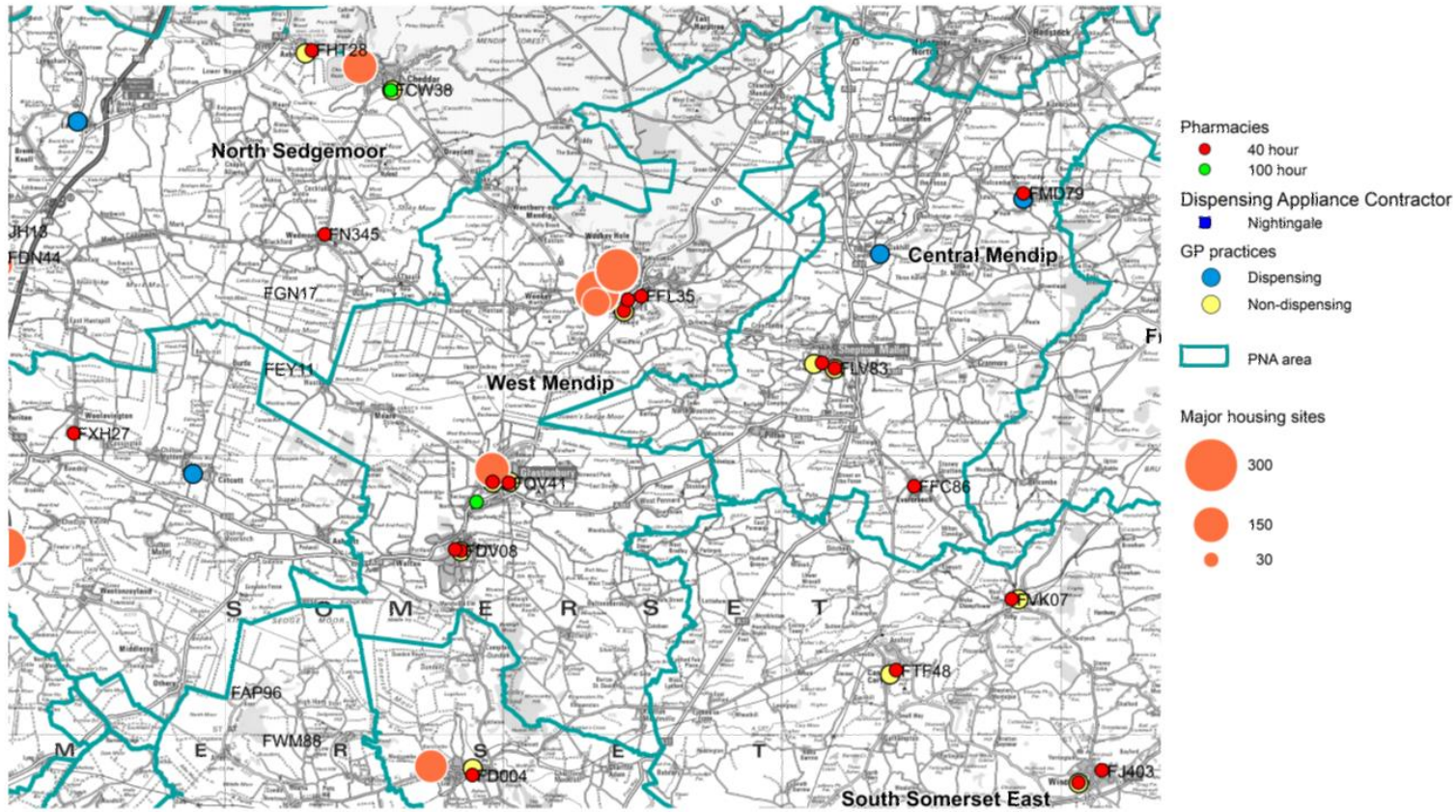


Figure 1: West Mendip PCN Pharmacies (40 and 100 hr), dispensing doctors, GPs, housing sites

1.1.3 Details of GP surgeries (Dispensing doctors in bold)

Name	Postcode	Dispensing Patients	Prescribing patients	Total
WELLS HEALTH CENTRE	BA5 1XJ	0	11314	11314
VINE SURGERY PARTNERSHIP	BA16 0ET	0	13152	13152
WELLS CITY PRACTICE	BA5 1XJ	0	7950	7950
GLASTONBURY SURGERY	BA6 9LP	0	13927	13927
GLASTONBURY HEALTH CENTRE	BA6 9DD	0	6078	6078

1.1.4 Housing Development

Table 4: West Mendip - Significant housing developments 2018-20 – expected number of dwellings

<i>West Mendip Primary Care Network Area</i>			
<i>Wells</i>	<i>300</i>		<i>Sites >100</i>
		<i>Wells – Wookey Hole Road</i>	<i>200</i>
		<i>Wells – Elm Close</i>	<i>100</i>
<i>Glastonbury</i>	<i>100</i>		
		<i>Glastonbury – Kingsfield</i>	<i>100</i>
<i>Rest of Locality</i>	<i>400*</i>		
<i>Total</i>	<i>800</i>		
	<i>*Apportioned by population from District total</i>		

The scale of development is greater than the county average, especially around Wells. However, the developments there and at Glastonbury are on the periphery of existing settlement, and should have adequate access to existing services in those urban areas. The expected level of housebuilding from 2022 to 2025 in West Mendip PCN area is 800. The Health and Wellbeing Board expects that if this is exceeded by no more than 500 more additional dwellings in the period then there will not be a resultant gap in provision. This will be monitored by the Strategic Information Providers group of local authority planners. The Board considers it very unlikely that

these levels will be achieved. If these thresholds are breached, then the Health and Wellbeing Board will consider whether a new statement of need is required; however, unless a large majority of such unexpected development takes place on sites distant from existing pharmacies (and we note that such large sites are not part of current plans) then we would expect that such growth would be served by existing contractors .

1.1.5 Necessary services: current provision

Pharmacy

ODS CODE	Contractor Name	Trading Name (if different)	Address	Town	Postcode	100 Hour Contract	Electronic Prescription Service
FDV08	Boots UK Ltd	Boots Pharmacy	Vine Health Park, Hindhayes Lane	Street	BA16 0ET	No	Yes
FRG76	Boots UK Ltd	Boots Pharmacy	Priory Health Park, Glastonbury Road	Wells	BA5 1XJ	No	Yes
FFL35	Boots UK Ltd	Boots Pharmacy	19-21 High Street	Wells	BA5 2AA	No	Yes
FQV41	Boots UK Ltd	Boots Pharmacy	39 High Street	Glastonbury	BA6 9DS	No	Yes
FTL70	Norchem Healthcare Ltd	Knights Pharmacy	Feversham Lane	Glastonbury	BA6 9LP	No	Yes
FYV78	Tesco Stores Ltd	Tesco In-Store Pharmacy	Tucker Street	Wells	BA5 2DZ	No	Yes
FRE04	Tesco Stores Ltd	Tesco In-Store Pharmacy	Wirral Park Road	Glastonbury	BA6 9XE	Yes	Yes
FX097	Tout Ltd	Tout's pharmacy	82 High Street	Street	BA16 0EN	No	Yes

Dispensing doctors

None.

Notable provision from outside the locality

Most provision is likely to be within the locality.

Pharmacies and Items per head West Mendip (Somerset)

There are currently 8 pharmacies in West Mendip as of May 2022. Of these, six pharmacies are owned by national pharmacy chains:

- 4 by Boots Pharmacy
- 2 by Tesco pharmacy

There are 2 other pharmacies in West Mendip not part of national pharmacy chains. There is one 100-hour pharmacy in West Mendip (Tesco Pharmacy, Wirral Park Road, Glastonbury) as of May 2022 and seven 40-hour pharmacies.

All pharmacies are Community Pharmacist Consultation Service (CPCS) accredited providing a total of 504 CPCS consultations in the first 9 months of 2021/22. In addition, all pharmacies have access to the Electronic Prescription Service (EPS).

There are no distance-selling pharmacies and no pharmacies with local pharmaceutical services contracts as of May 2022. There are no dispensing appliance contractors in West Mendip.

Since the last PNA was published 1 pharmacy has closed (Lloyds Pharmacy in Sainsbury's at BA16 OHS) and no new pharmacies have opened in West Mendip. Over the last three years provision in West Mendip has been as follows:

Year	Population	Number of pharmacies	Pharmacies per 100,000 population	Number of items dispensed	Items dispensed per head
2018/19	47521	9	18.9	792,473	16.7
2019/20	47764	8	16.7	812,310	17.0
2020/21	47902	8	16.7	739,598	15.4
2021/22 (9 month)	-	8	-	563,811	-
South West 2020/21	5,659,143	1,065	18.8	95,328,352	16.8
England 2020/21	56,550,138	11,748	20.8	1,016,769,042	18.0

Notes:

1. Populations are based ONS mid-year population estimates. The population for each financial year is taken as the mid-year estimate for the first of the two years that make up the financial year. For example, for 2019/20 the population is taken as the mid-year estimate for 2019
2. Mid-year population estimates were not available for 2021 at the time of writing.
3. Number of pharmacies in England and South West England in 2020/21 are taken from Supporting Tables from NHSBSA found at: <https://www.nhsbsa.nhs.uk/statistical-collections/general-pharmaceutical-services-england/general-pharmaceutical-services-england-201516-202021>
4. All pharmacy numbers include both community pharmacies and DACs

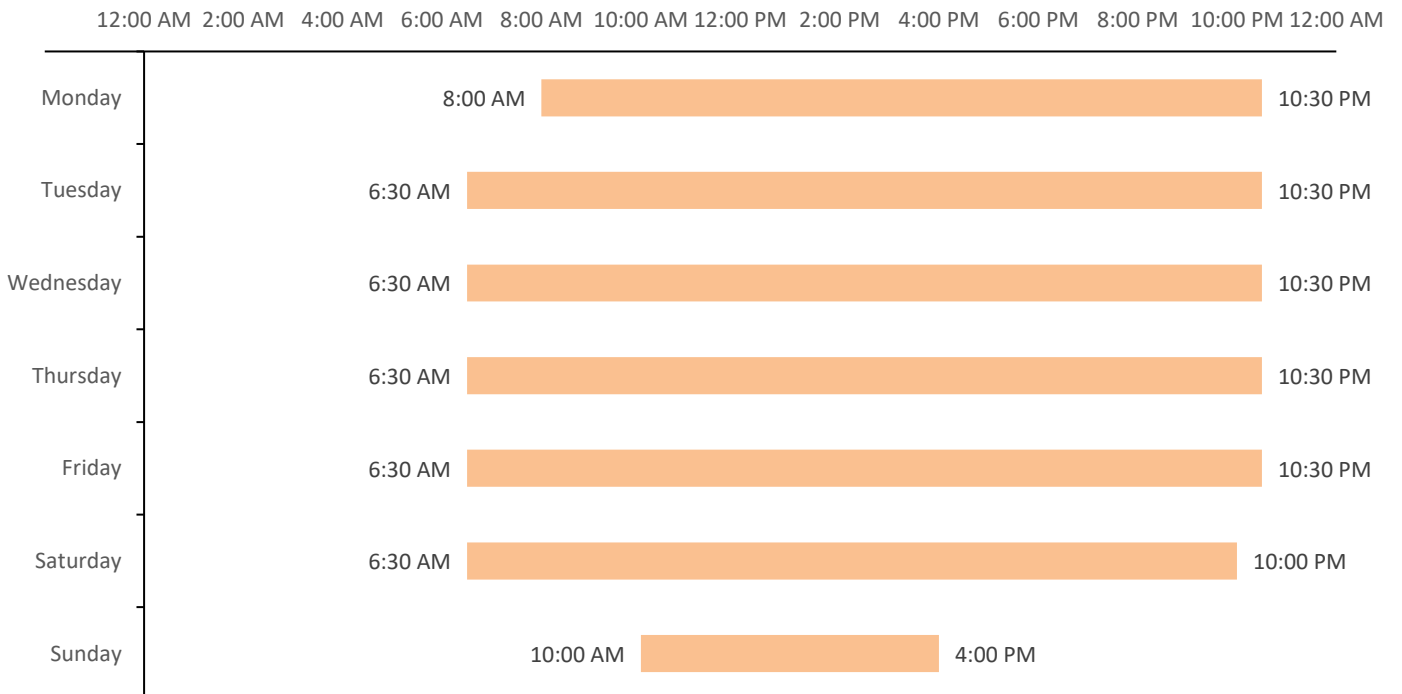
The number of items dispensed has decreased overall by 6.7% between 2018/19 and 2020/21.

The number of items dispensed per head in 2020/21 was below the South West and England averages having been marginally above the South West average the previous year. The number of pharmacies per 100,000 people has fallen below the 2020/21 South West average and remains lower than the 2020/21 England average.

7.3.2 Access to the essential services (core plus supplementary opening hours)

- 2 pharmacies are open 7 days a week
- 5 pharmacies are open on Monday to Saturday only
- 1 pharmacy is open on Monday to Friday only
- No pharmacies open before 8am between Monday to Friday
- 1 pharmacy is open before 8am Tuesday to Saturday
- 3 pharmacies are open after 6.30pm only on Mondays to Fridays.

The following chart shows the earliest opening hours and the latest closing hours for the West Mendip area:



7.3.3 Access to Medicines Use Review (MUR)

Based on data for the first 9 months of the 2021/22 financial year, a total of 0 MURs were carried out in West Mendip as the service has been decommissioned. This is compared to 2020/21 where 697 reviews were performed, 2018/19 where 2,850 reviews were performed.

7.3.4 Access to New Medicines Service (NMS)

All pharmacies in West Mendip had NMS accreditation as of May 2022. Over the first 9-month period of 2021/22, there were 868 NMSs undertaken. This is compared to the whole of 2020/21 where a total of 483 NMSs were undertaken.

7.3.5 Access to the 'on demand availability of specialist medicines' enhanced service

As of May 2022, one pharmacy in West Mendip provides the specialist medicines enhanced service (Tesco Pharmacy, Wirral Park Road, Glastonbury).

7.3.6 Access to dispensing of appliances

No data provided for pharmacy appliance dispensing.

8.2.1 Influenza vaccination advanced service

All pharmacies in West Mendip delivered the influenza vaccination advanced service as of May 2022. A total of 4,077 vaccinations were given according to the NHSBSAs Advanced Flu Vaccination Service report dataset during the 2021/22 flu season in West Mendip locality pharmacies matched with the Somerset STP influenza report pharmacies.

8.2.2 Stoma appliance customisation advanced service

No pharmacies in West Mendip provide the Stoma appliance customisation advanced service as of May 2022. There was no service activity between 2018/19 and 2021/22.

8.2.3 Appliance use review (AUR) advanced service

No pharmacies in West Mendip provided this service as of May 2022. There was no AUR advanced service activity between 2018/19 and 2021/22.

Other services (as of May 2022)

- No pharmacy provides the Hepatitis-C Antibody Testing Service
- Three pharmacies provide the Hypertension Case-Finding Service
 - Boots Pharmacy, Priory Health Park, Wells
 - Knights Pharmacy, Feversham Lane, Glastonbury
 - Tout's Pharmacy, High Street, Street
- No pharmacy delivers the Urgent Repeat Medicines Service
- One pharmacy provides the Stop Smoking Service
 - Knights Pharmacy, Feversham Lane, Glastonbury

Advanced Services and Locally Commissioned Services (Somerset CCG and Somerset Public Health)

ODS CODE	Trading Name	Address	Town	CPCS	New Medicines Service	Flu	Hypertension case-finding service (Oct 21)	Stop Smoking Service	Appliance Usage Review	Stoma Appliance Customisations	Hep C Testing Service	Lateral Flow Dist service	Specialist Medicines Service	Pharmacy Urgent Repeat Medicines Service	UTI' S - Nitrofurantoin 100 m/r	Impetigo – Hydrogen Peroxide Cream	Eye infection - Chloramphenicol	Asthma - Inhaler Space Device	EHC	Varenicline	LFT	NRT
FDV08	Boots Pharmacy	Vine Health Park, Hindhayes Lane Street		Y	Y	Y						Y			Y	Y	Y	Y	Y	Y		
FRG76	Boots Pharmacy	Priory Health Park, Glastonbury Road Wells		Y	Y	Y						Y			Y	Y	Y	Y				
FFL35	Boots Pharmacy	19-21 High Street Wells		Y	Y	Y						Y			Y	Y	Y	Y	Y	Y		Y
FQV41	Boots Pharmacy	39 High Street Glastonbury		Y	Y	Y						Y			Y	Y	Y	Y	Y	Y		Y
FTL70	Knights Pharmacy	Feversham Lane Glastonbury		Y	Y	Y	Y					Y			Y	Y	Y	Y	Y	Y	Y	
FYV78	Tesco In-Store Pharmacy	Tucker Street Wells		Y	Y	Y						Y			Y	Y	Y	Y	Y	Y		Y
FRE04	Tesco In-Store Pharmacy	Wirral Park Road Glastonbury		Y	Y	Y						Y	Y		Y	Y	Y	Y				

FX097	Tout's pharmacy	82 High Street Street	Y	Y	Y						Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
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Hospital pharmacies, walk-in centres, private pharmacies

There is a community hospital in Glastonbury.

Necessary services: gaps in provision

The health needs of adults in West Mendip vary little from the county average. The children's indicators are mixed, but do not suggest pharmaceutical needs fundamentally different for the area. Pharmacies are concentrated in the urban areas. The maps of travel times (see main report) suggest adequate access for the large majority of the population.

The 2018 Somerset PNA did not identify a gap in the provision of necessary services in the approximately equivalent locality. Although there has been considerable growth since 2018 it has not been at a level or location that has created a gap in provision.

Opening hours for pharmacies cover weekdays, Saturdays and Sundays in accordance with the criteria set out in the main document. All necessary services are available.

On the basis of the information we have, we therefore conclude that there is no current gap in the provision of necessary services in West Mendip PCN area.

The level of housebuilding expected in the next three years is higher than the county as a whole, with a concentration in Wells and Glastonbury. Because this development is close to existing provision, we expect current pharmacies to meet the growing demand. An additional 800 dwellings are expected over the PNA period; unless that number is exceeded by more than 500 we would not seek to review the evidence for pharmaceutical need.

On the basis of the information we have, we conclude that if the expected level of development in West Mendip takes place then there will be no gap in provision of necessary services.

Improvements or better access: gaps in provision

We note that Appliance Use Reviews and Stoma Customization Service are not provided from pharmacies in the locality; however, they are available from Distance Appliance Contractors. The Hepatitis C Antibody Testing Service is not available in West Mendip, as is planned.

On the basis of the information we have, we assess that other relevant services could be improved by the provision of Hepatitis C Antibody Testing Service in West Mendip.

The growth in population will not create demand for any entirely new service.

On the basis of the information we have, we do not assess there to be a future gap in other relevant services in Central Mendip, beyond the current potential improvement identified.